



Cutler Bay Hurricane Information and Preparedness Guide

Cutler Bay Hurricane Information

The following information was updated on August 23rd, 2015, however, the information listed here may change without notice. We are providing this information as a service to the community and are not responsible for the correctness or completeness of this information. We recommend that you use this information as a starting point to making your disaster plans.

Because your electricity may be out during a storm, please print any information, maps, etc. that will be useful before, during and after a storm (such as stores and gas stations with generators) and include them with your important papers.

Weather Links

- [National Hurricane Center](#)
- [Miami Radar](#)
- [South Florida Radar](#)

Emergency Numbers and Websites

Cutler Bay

- Cutler Bay Town Hall 305-234-4262, Location: 10720 Caribbean Blvd, Suite 105
- Town Website cutlerbay-fl.gov
- Police 911 for emergencies. For non-emergencies, 305-476-5423
- Information 311
- Family Social Services 211

Miami-Dade County

- For Evacuation Assistance: 311 (people requiring special needs shelters must register in advance)
- Answer Center 311
- Rumor control: 311
- Emergency Management 305-468-5400
- FP&L (800-4OUTAGE) 305-468-8243
- Florida City Gas 305-691-8710
- AT&T 611 (Repairs) 888-757-6500
- Humane Society 305-696-0800
- American Red Cross 305-644-9449
- Hurricane prep & recovery miamidade.gov/oem

State & Federal

- State Volunteer Hot-line: 1-800-FL-HELP1 (1-800-354-3571)
- Elder Affairs: 1-800-96-ELDER (1-800-963-5337)
- Dept. of Financial Services Insurance Claim Hotline: 1-800-22-STORM (227-8676)
- Price Gouging Hot-Line: 1-866-966-7226 or file a complaint: myfloridalegal.com/contact.nsf/contact
- The Florida Emergency Information Line (FEIL): 24-hour up-to-date information on emergencies or disaster situations impacting Florida. 1-800-342-3557
- Florida Division of Emergency Management: floridadisaster.org/index.asp
- Florida Department of Environmental Protection: floridadep.org/mainpage/em/debris.htm
- Federal Emergency Management Agency (FEMA): fema.gov,
- Disaster assistance process for individuals fema.gov/disaster-survivor-assistance or call 1-800-621-FEMA (3362).

Additional Information

- American Red Cross 305-644-1200 or 1-800-HELP-NOW (1-800-435-7669)
- Salvation Army Donation Helpline: 1-800-SAL-ARMY (1-800-725-2769)

Links To Local Hurricane Guides And Information

- Miami-Dade Department of Emergency Management: miamidade.gov/fire/emergency-management.asp
- Miami Dade "Ready South Florida": readysouthflorida.org/
- CBS 4 Hurricane Guide: cbsmiami.files.wordpress.com/2015/06/english-hurricane-guide_6_18_15.pdf
- NBC 6 Hurricane Coverage: nbcmiami.com/weather/stories/Hurricane-Season.html
- Local 10 News Hurricane Survivor Guide: local10.com/blob/view/-/26185910/data/3/-/b2r18w/-/Hurricane-Survival-Guide-2015-Optimized-pdf.pdf

Watches and Warning Terminology

- Tropical Storm Watch – Tropical storm conditions are possible within the next 48 hours
- Tropical Storm Warning – Tropical storm conditions are expected within the next 36 hours
- Hurricane Watch – Hurricane conditions are possible within the next 48 hours
- Hurricane Warning – Hurricane conditions are expected within 36 hours
- Evacuation Order – An imminent threat to life and property exists. You MUST relocate inland to non-evacuation areas.

Hurricane Categories

- 1 – Winds 74 -95 mph
- 2 – Winds 96 – 110mph
- 3 - Winds 111 – 129 mph
- 4 - Winds 130 – 156 mph
- 5 – Winds 157 or higher

For description of the expected level of damage at the different category, including a video animation visit: <http://www.nhc.noaa.gov/aboutsshws.php>

Emergency Evacuation Assistance Program

Miami-Dade County provides assistance to residents who may be unable to evacuate on their own due to disability or other issues. Those requiring assistance are urged to register immediately. To register visit: miamidade.gov/fire/evacuations.asp

Emergency Evacuation Bus Pick- Up Sites

Miami-Dade transit will activate specific emergency evacuation pick-up sites by zones. Residents living in Cutler Bay are in either Zone "A" (Red) or Zone "B" (Orange). Palmetto Bay includes Zones "A" "B" and "C" (Yellow). Find out your evacuation zone by visiting: media.miamiherald.com/smedia/2013/05/03/18/45/6M33m_So.56.pdf For information about which zones have been activated, listen to local media, phone 311, or visit miamidade.gov/fire/emergency-management.

Zone "A" Pick- Up Sites (Cutler Bay and Palmetto Bay listings only)

- Centennial Middle School 8601 SW 212th Street
- East Ridge Retirement Center SW 87th Ave and SW 193 Terrace
- Westminster School 6855 SW 152nd Street (Palmetto Bay)

Zone "B" Pick- Up Sites (Cutler Bay and Palmetto Bay listings only)

- Cutler Ridge Park 10100 SW. 200th Street
- Franjo Park 20175 Franjo Road
- Southland Mall (south side) 10850 S.W. 211th Street

Zone "C" Pick- Up Sites (Palmetto Bay listings only)

- Christ Fellowship Church 8900 SW 168th Street. (Palmetto Bay)

Additional bus pick-up locations can be found at:

miamidade.gov/fire/library/hurricane/evacuation-pickup-sites.pdf

[Shelter Locations in South Miami-Dade](#)

***note: check to see which shelter is open prior to evacuating. Listen to local media or dial 311.**

- Robert Morgan Senior 18180 SW 122nd Ave. (map)
- Terra Environmental Senior 11005 SW 84th Street
- Felix Varela Senior 15255 SW 96th St. (map)
- Jorge Mas Canosa Middle 15735 SW 144 St. (map)
- South Miami Senior 6856 SW 53rd St (map)

For Additional evacuation centers visit: miamidade.gov/fire/library/hurricane/hurricane-evacuation-centers-2015.pdf

[Pet Friendly Shelters and Hotels](#)

- To complete a Pet-Friendly Evacuation Center all 3-1-1 to or visit miamidade.gov/animals/disaster-preparedness.asp.
- For a list of Pet friendly hotels, visit: petswelcome.com

[Prepare Now](#)

- Review your insurance policies to ensure that you are adequately covered.
- Make sure you have copies of important documents such as insurance papers (wind, flood, homeowners, car and health insurance), house deed, proof of occupancy (such as utility bill, drivers license, passports, etc.). Store in a safe waterproof location.
- A phone list of all your important contacts (family, doctors, insurance agents)
- Take photographs or a video of your home for insurance purposes.

- Establish a plan for where you will go if you need to evacuate, and what you will need to take with you. Let family and friends know where you will be.
- Register if you have special need's: miamidade.gov/fire/evacuations.asp
- Purchase materials to protect your home now, especially if you don't have shutters. Purchase such items as 5/8" plywood, screws, plastic sheeting and tarps etc.
- Make arrangements for pets in case you must evacuate.
- Purchase supplies for you and your animals for a minimum of 3 days.
- Make sure your pets vaccines and shots are up to date, they have an I.D. Tag and license, micro-chipped and prescription medications. Update pet photo.
- Plan ahead. Trim any trees or shrubs now and haul away the debris. The nearest trash and recycling center to Cutler Ba is located at 9401 SW 184th Street. For additional centers visit: miamidade.gov/publicworks/trash-recycling.asp Do not cut trees or shrubs after a watch has been issued.
- Have one old fashioned (non cordless) phone in your home that does not require electricity.
- Locate a safe room in your home, and store supplies there making sure they are easily accessible should you need to evacuate.
- Purchase books, toys, cards etc. to keep children entertained

Before the storm

- Bring in all loose items in your yard such as lawn furniture, pool equipment, garbage and recycling cans and potted plants
- Secure your home.
- Mow your lawn just prior to a storm so it will be easy to locate debris such as roofing tabs and nails.
- Remember to fill your tub with water using silicone caulking to keep tub from leaking. Use this water to flush toilets if necessary.
- Turn your refrigerator to it's coldest level
- Freeze water containers ¾ filled to use to keep food cold and for additional drinking water when thawed. Do not use glass containers.
- Purchase or make additional ice
- Fill water containers
- Refill your prescriptions
- Get additional cash before the storm
- Charge all Cell Phones
- Fill your cars gas tank and purchase gas for your generator.
- If you own a boat moored at a marina, use double lines to secure it.
- Protect the electronics with surge protectors and waterproof coverings.

For more information about what to do before a storm hits visit: miamidade.gov/hurricane/before.asp

If you must evacuate

- Evacuate inland, going only as far as necessary to ensure your safety.
- Shut off electricity at the main fuse or breaker
- Shut off gas supply at the outside source
- Lock all doors and windows.
- Leave the address and phone number of your destination posted on an interior wall
- Try to leave during the daylight hours
- If you are going to a shelter do not take your pets (unless the shelter accepts pets)
- Take your hurricane suitcase and supplies.
- Take portable bedding such as sleeping bags, pillows and blanket.
- Tell someone where you are going.

During the Storm

- Stay inside away from windows.
- Do not venture outside during the “eye of the storm”
- Listen to local news for important weather updates, tornado warnings, etc.
- Keep your pet in a pet container for his/her safety
- Use flashlights for lighting. Do not use candles or kerosene lamps as a light source
- Do not use tap water until you get the all clear.
- Avoid taking a bath or use the phone during the storm.

For more information about what to do during a hurricane visit miamidade.gov/hurricane/during.asp

After the Storm

- Do not go out until all danger has passed. There may be hidden dangers such as downed power lines.
- When you do venture out, be sure to wear shoes to protect your feet from glass and other sharp objects.
- Do not walk through standing water.
- Inspect your home to assure that it is safe to remain in your home.
- Do not drive around after a storm. Roads may be impassable, there may be downed lines and you may interfere with emergency vehicles or service trucks.
- Continue to obey curfew and emergency orders.
- Do not use charcoal grills, propane camping stoves or generators indoors. See guide for generators at: miamidade.gov/fire/safety-generators.asp
- Put debris out for pick up as soon as safely possible. Our Town has arranged for a company to remove as much debris within the first 72 hours after the storm. Debris removed within this time frame will be paid for by FEMA and not Cutler Bay residents.
- Toss any refrigerated food that may have spoiled.
- Keep hurricane debris separate from regular household trash
- Before beginning any clean-up, take pictures of the damage for insurance purposes.

For more information about what you should do after the storm visit: miamidade.gov/hurricane/after.asp

Food Safety (if your electricity goes out)

- Water may become contaminated during a storm, before authorities can alert the public. Drink bottled water until you are sure the water supply is safe.
- Keep your refrigerator and freezer doors closed. Set them to their coldest setting prior to the storm. A refrigerator will keep food cold for up to four hours unopened. An unopened freezer will stay cold for 48 hours if full and approximately 24 hours if half full.
- Use bottled water to wash fruits and vegetables.
- Remember the old saying “If in doubt, throw it out”
- For additional information visit foodsafety.gov or call the FDA at 1-888-Safefood (1-888-723-3366)

Generator Safety

- Do not use generators indoors, including inside garages, carports, or other enclosed or partially enclosed area. Place generator away from windows, and doors.
- Generators produce carbon monoxide and if not well ventilated can kill. CO can not be seen or smelled. If you begin to feel sick, weak, or dizzy while using a generator go outside immediately. Use a battery-operated CO alarm to warn you of any danger.
- To avoid electrocution from generators, keep the generator in a dry, area with an open canopy placed above, not on top of, the generator. Do not touch a generator with wet hands.
- Plug appliances directly into the generator or use heavy duty, outdoor-rated extension cords. Never plug

the generator into the main electrical panel. This is dangerous and potentially fatal to you and electrical service workers trying to restore power.

- Before refueling, turn off your generator and allow it time to cool down.
- Store all fuel in approved containers, stored outside in a shed or other protected area, not inside your home or garage.

Getting Your Home Repaired

- Do what you can to prevent further damage to your home, if you can do so safely.
- Contact your insurance company as soon as possible and fill out a claim form.
- Take pictures of all damage, prior to any clean-up or rebuilding.
- Get at least three estimates for repairs.
- Get all promises in writing
- Check license and insurance of repair companies.
- Get a permits and inspections for all repairs that require it. Permits and inspections ensure that the repair is done right, and companies looking to take advantage of distraught, vulnerable homeowners will walk away if you insist on permits.
- Do not pay large amounts up front. Do not make final payment until the work has passed all inspections.
- Pay by credit card, if possible, or by check. Never pay in cash. Get Receipts for all repairs.

Stores and Gas Stations in or near Cutler Bay with Stationary Generators.

Stores with Generators in or near Cutler Bay: For a more comprehensive list with map visit:
miamidade.gov/fire/library/hurricane/stores-with-generators-2015.pdf

- Publix - 20425 Old Cutler Road 305-235-2214
- Publix - 18485 S. Dixie Hwy. 305-253-7946
- Publix - 20711 S. Dixie Hwy., 305-256-3140
- Publix - 9510 SW. 160th Street. 305-971-9790
- Publix - 15771 SW 152nd St., 305-971-2168
- Target – 20500 SW 112th Ave. 305-235-0839
- CVS – 19198 S. Dixie Hwy. 305-252-8662
- CVS – 20345 Old Cutler Road 305-232-9130
- Home Depot 19400 SW 106th Ave. 305-234-2700
- Home Depot 13501 S. Dixie Highway 305-254-8765

Gas Stations with generators in or near Cutler Bay: For a more comprehensive list and general map of gas stations with generators, visit: miamidade.gov/fire/library/hurricane/gas-stations-with-generators.pdf

- Shell 18600 S Dixie Hwy. 786-249-0311
- Shell 11690 Quail Roost Drive 305-235-0893
- Racetrac 11180 Eureka Drive 305-971-4770
- BJ's gas 10425 Marlin Road 305-259-4900
- Marlin U-Gas 10700 SW 186th Street 786-293-0399
- Shell 20195 S. Dixie Hwy 305-233-2122

The above named businesses may not be operational due to storm damage, flooding, curfews etc.

Supply List

Food and Cooking Supplies

- Drinking water (1 gallon per person per day)
- Water purification tablets or Unscented bleach
- Canned meat, fish, fruits or vegetables
- Bread
- Cookies, crackers, snacks
- Canned soups
- Powdered milk, Instant Coffee
- Cereal
- Packaged condiments
- Peanut butter and jelly
- Instant tea or coffee
- Manual can opener
- Portable camp stove or grill w/ utensils
- Stove fuel, charcoal w/ lighter fluid or propane
- Waterproof matches or lighter
- Disposable eating utensils, plates, cups
- Napkins and paper towels
- Aluminum foil
- Disposable Hand wipes

Important Supplies for During the Storm

- Battery operated radio, clock, T.V.
- Flashlight (1 per person)
- Portable battery operated lanterns
- Fire extinguisher
- Extra Batteries, including hearing aid batteries
- First aid kit including bandages, antibiotic cream, aspirin, antacids.

If you Have Babies or Young Children

- Disposable diapers
- Diaper Wipes
- Formula, jarred food and medication
- Bottles and utensils
- Personal flashlights
- Toys and games to keep them occupied
- Portable music player
- Books
- Snacks

Pet Supplies

- Dry and/or canned food
- Water (1/2 gallon per day)
- ID tags and collars and proof of immunizations
- Muzzle and leash
- Litter box, Litter. and scoop (Disposable litter pans are available)
- Carrying container

Personal Supplies

- Prescription medicines (1 month supply and copy of prescriptions)

- Sunscreen
- Toilet paper and personal hygiene products.
- Entertainment items such as: games, toys, magazines, and books.
- Sleeping bag and pillow
- Change of clothing
- Extra eye glasses or contacts

Additional Supplies

- Full tank of gas and additional fuel for generators & cars.
- Battery-operated CO alarms
- Money (banks and ATMS may be closed). Make sure to get some small bills.
- Maps of the area with landmarks on it
- Large trash bags
- Heavy gloves
- Protective eye-wear
- Insect repellent
- Tool box with Tools
- Fire extinguisher
- Masking tape or duct tape
- Outdoor extension cords
- Cell phone, cell phone batteries, and extra chargers or solar charger.
- Old fashioned Phone (that does not require electricity)
- Local phone book and personal phone book
- Roofing tarps or plastic sheeting
- Portable cooler
- spray paint (to identify your house, if damaged, to insurance adjusters)

Insurance Hotline Numbers For The State of Florida

- 21st Century Insurance: 1-888-244-6163
- Acuity: (800) 242-7666
- Allstate: (800) 54-STORM or (800) 547-8676
- Bitco: (800) 822-2905 (Florida)
- Church Mutual: (800) 554-2642
- Citizens Property Insurance Corp.: (888) 685-1555
- CHUBB: (800) CLAIMS-0 or (800) 252-4670
- Farmers: (800) 435-7764
- Fireman's Fund: (888) FIRE-HAT or (888) 347-3428
- GEICO: (800) 841-3005
- The Hartford: (800) 243-5860
- Liberty Mutual: (800) 2-CLAIMS or (800) 225-2467
- Metlife Auto & Home: (800) 854-6011
- Middle Oak Mutual: (800) 225-2533
- Nationwide: (800) 421-3535
- OneBeacon: (877) 248-4968
- SAFECO: (800) 332-3226
- Selective: (866) 455-9969
- Shelter Insurance Group: (800) 743-5837
- Travelers: (800) CLAIM-33 or (800) 252-4633
- State Farm Insurance: (800) SF-CLAIM or (800) 732-5246
- Texas Farm Bureau: (800) 772-6535
- USAA: (800) 531-8222

